

Reimagine HR service delivery experiences

with QuickstaHRt from Devoteam, powered by ServiceNow

Don't let HR complexities hold you back.

Organizations need a standardized HR service delivery (HRSD) model to meet employee expectations. But HR ecosystems are often complex—making it challenging for employees to find the information or services they need.

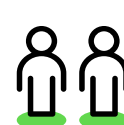
As a result, organizations face:



Poor adoption



Low productivity



Disengaged workforce

Unique configuration needs, varied geographical considerations, and lengthy deployment cycles can further slow time to value—preventing organizations from upgrading their HRSD systems for the better.

Unlock the future of HRSD with QuickstaHRt.

ServiceNow and Devoteam replace time-consuming, siloed HR processes with cross-functional workflows that increase efficiency, drive productivity, and reduce service delivery costs.

With a unified HR platform, organizations can:

Experience time savings

Accelerate platform adoption and utilization with built-in, configurable features.



Avoid tunnel vision

Increase productivity with access to immediate solutions and results—enabling quick wins.



Enhance transparency and enablement

Achieve employee-driven experiences with self-service, UX design, and agile roadmaps.



Implement a global HRSD solution in less than 4 months.

QuickstaHRt's agile approach places employees at the forefront of their HRSD transformation journey—enabling immediate adoption and flexible enhancements.

Our transformation experts will guide you through these four phases:

1

Workshops

Conduct workshops, collect feedback, and create first sprint backlog.

Timeline: 2–4 weeks

2

Implementation

Configure user needs and create first ServiceNow HRSD-ready platforms.

4–6 weeks

3

User acceptance and deployment

Conduct user acceptance testing (UAT) and deploy solution.

2–4 weeks

4

Closing

Complete hypercare, track results, and finalize roadmap.

2 weeks

Continuously innovate with these minimal viable product (MVP) features:

Employee center



HR service catalog

Request services through straightforward, dynamic forms.



Communication

Exchange documents, messages, and attachments between agents and employees in real time with auto-generated records.

HR case management



Service workflow

Enable quick, transparent communication through a simplified, easy process.



HR agent workspace

Manage multiple cases, access information, and reference knowledge articles with agent-centric UX workspace.

Knowledge management



Product articles

Easily search for resources on all HR services and taxonomy.



Case deflection

Use relevant knowledge articles and automation to avoid unnecessary case creation.

Ready to continuously innovate with QuickstaHRt?

ServiceNow and Devoteam offer an agile, employee-centric approach to HRSD—delivering enhanced employee experiences across the enterprise.

[Learn More](#)

Quick stats



1,000+ customers



1,000+ ServiceNow certifications



15+ years of service management experience



4.6 CSAT score